

Island Walk Telecom Survey E-Blast

Dear Island Walk Owner:

The Island Walk Telecommunications Task Force is beginning a comprehensive review of the community's TV, Internet and Telephone services. Our current bulk agreement with Comcast has been in place for many years, and as technology and service options continue to evolve, this is an ideal time to reassess our community's needs. The committee is exploring what services residents value most, how satisfied the community is with current offerings, and whether future upgrades, such as expanded fiber-optic service, could provide better performance, reliability, and long-term value for Island Walk. Your input is a critical part of this evaluation process.

To help guide our recommendations to the Board of Directors, we are asking all 1,856 members to complete a brief survey. Your feedback will play an important role as we gather information, review possible service options, and determine the best direction for the community.

Please take a few minutes to complete the survey by December 16, 2025:

<https://www.mconsultinggroup.com/island-walk-survey>

We kindly ask that residents avoid entering any long-term TV or Internet contracts at this time, as the outcome of this review may impact future services provided through the Association.

Thank you in advance for your participation and valuable input.

Island Walk Telecommunications Task Force